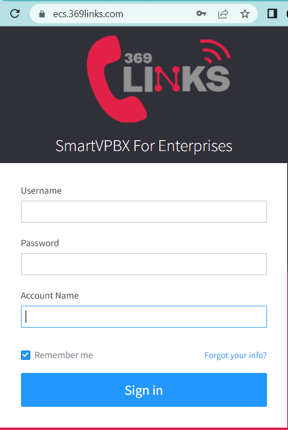
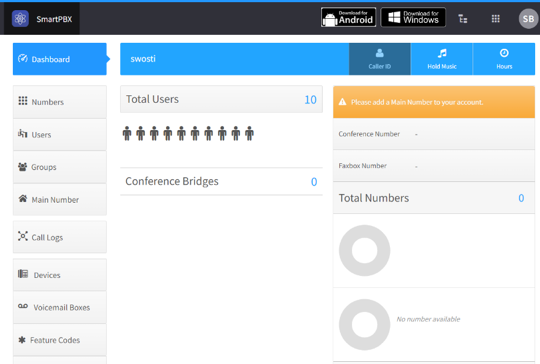
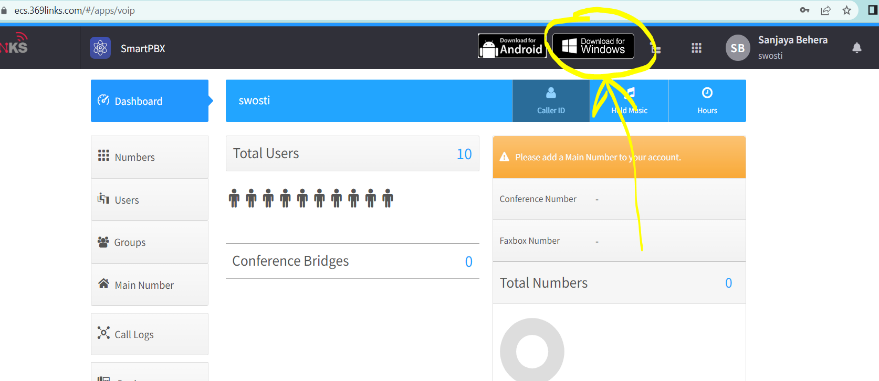
1. **Personalised Dashboard** 

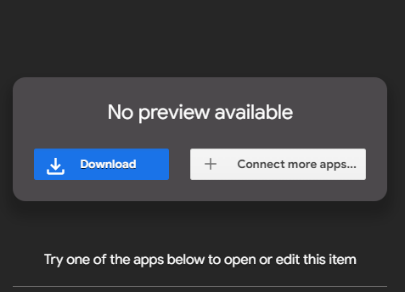
To login to the personalised Dashboard go to the below link -   
 <https://ecs.369links.com/>   
  
 **Use following credentials to login to the dashboard As administrator:**  
 Username: adminlogin@vervenest.com  
 Password: test@123  
 Account Name : vervenest

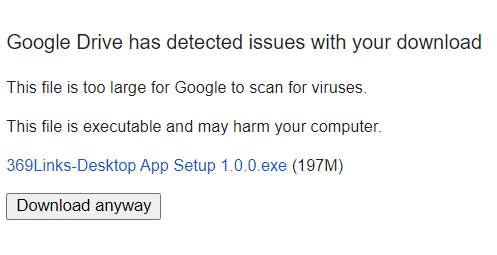
Once you login you will see the following page.  
Where you can Customise your users & workflows   


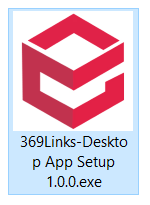
* Add / delete users
* Create/manage Groups
* Call Logs
* Voicemail configuration

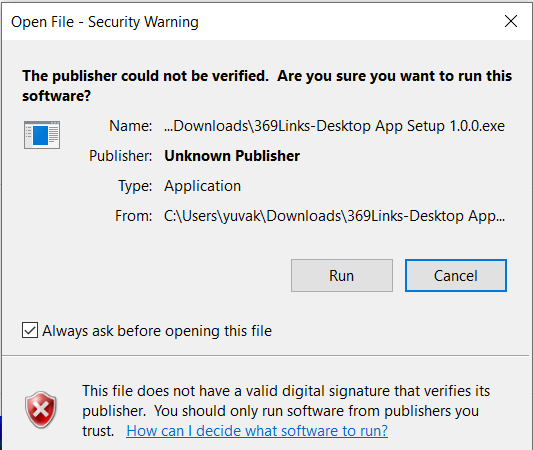
**Note: This is only for Administrator who manages the workflow**

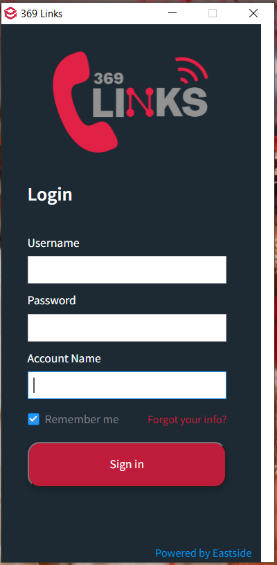
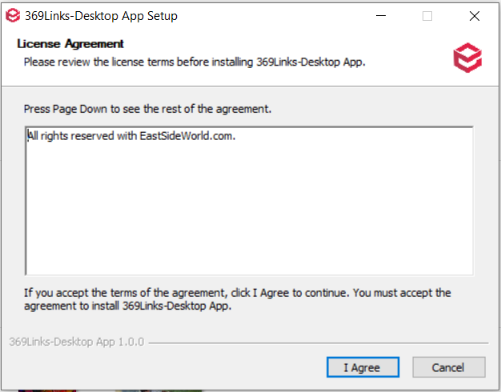
1. **Installation of Desktop app**   
   
   1. To Download the desktop app, click on this **Download for windows** button from the dashboard upper right side



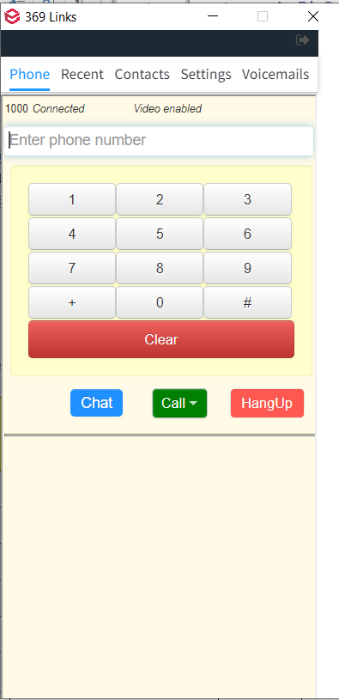
* 1. Click on **Download** option from here  
       
       
       
     
  2. Click on **Download Anyway** to download the Desktop App

* 1. After downloading double click on the **369Links-Desktop App Setup 1.0.0.exe** file   
       
       
       
       
       
       
       
       
       
     



* 1. Click **Run** on this window.
  2. Click on **I Agree** To install the app  
       
       
       
       
       
       
       
       
       
       
       
       
       
       
       
       
     
  3. **Use following credentials to login to the Desktop App  
       
       
     Example:**Username: 600@vervenest.com  
     Password: test@123  
     Account Name : verevenest
  4. User login name & passwords (for desktop app)

|  |  |  |  |
| --- | --- | --- | --- |
| User | User Name | Password | Account Name |
| Srikanth Reddy | [600@vervenest.com](mailto:600@vervenest.com) | [test@123](mailto:test@123) | vervenest |
| 601 | [601@vervenest.com](mailto:601@vervenest.com) | [test@123](mailto:test@123) | vervenest |
| Chris | [602@vervenest.com](mailto:602@vervenest.com) | [test@123](mailto:test@123) | vervenest |
| Vamsee.Ch | [606@vervenest.com](mailto:606@vervenest.com) | [test@123](mailto:test@123) | vervenest |
| Nikesh | [607@vervenest.com](mailto:607@vervenest.com) | [test@123](mailto:test@123) | vervenest |
| Subbu | [608@vervenest.com](mailto:608@vervenest.com) | [test@123](mailto:test@123) | vervenest |

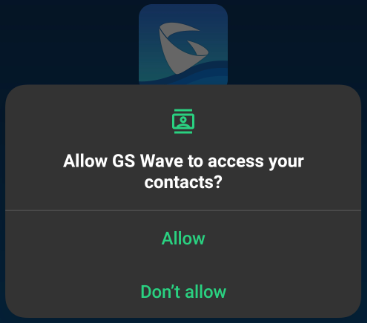
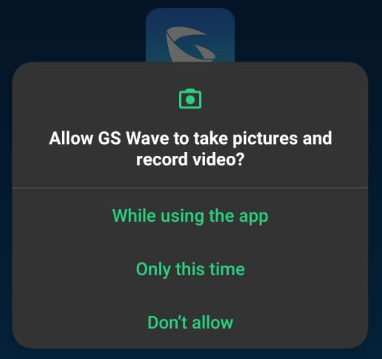
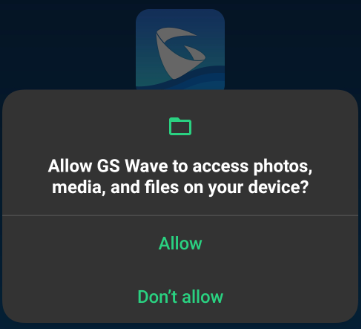
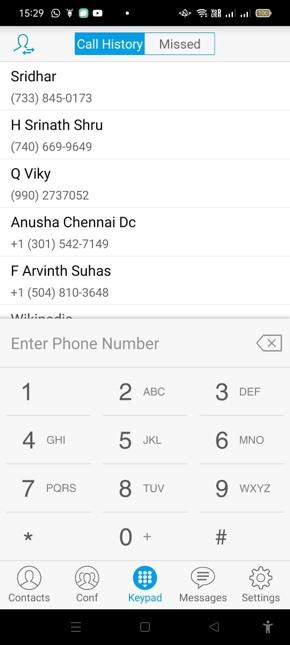
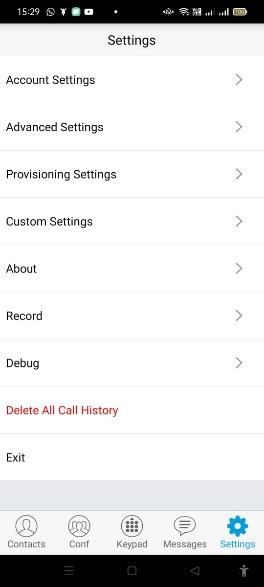


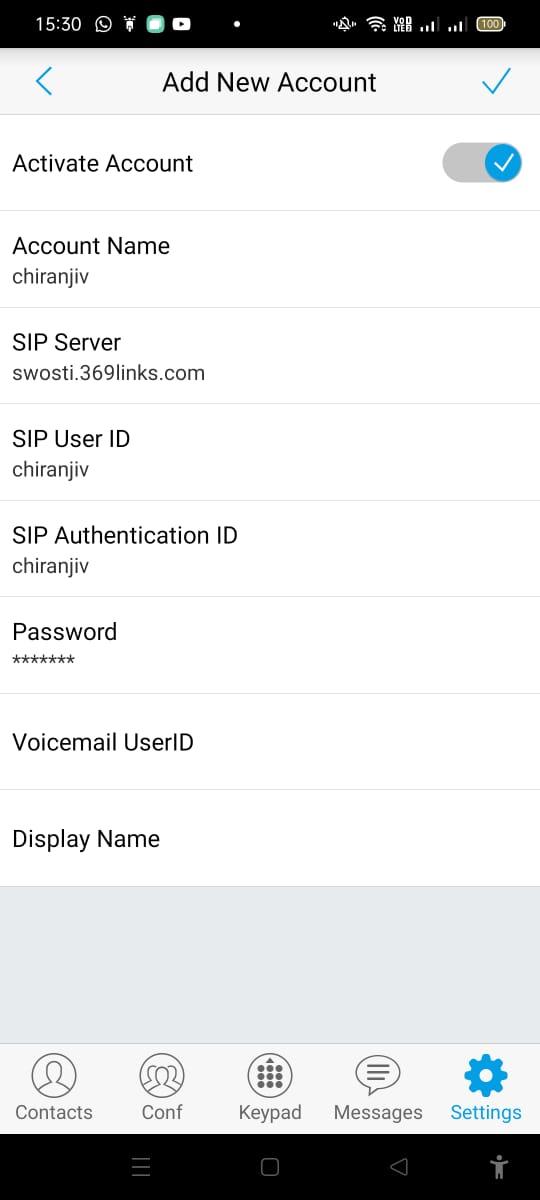
Once you login you will get this phone page on desktop app from where

You can make voice and video call and chat.

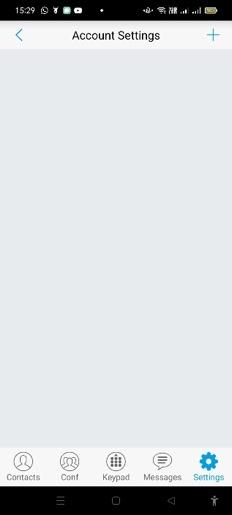
1. **Mobile app**

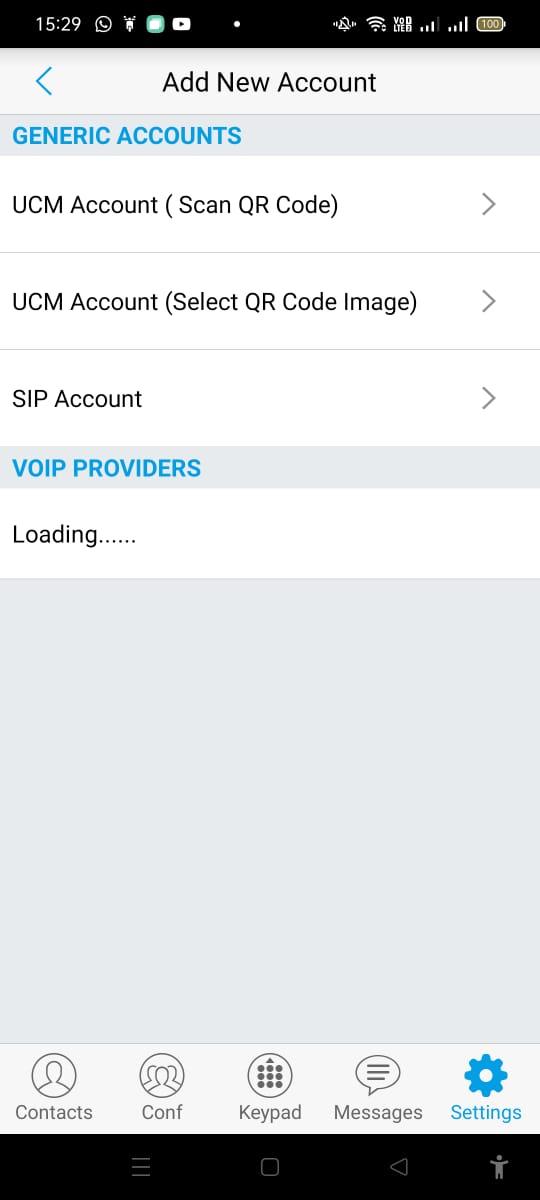
To Download mobile app, go to below link  
  
Android App: <https://play.google.com/store/apps/details?id=com.grandstream.wave>   
  
IOS App: <https://apps.apple.com/in/app/grandstream-wave-lite/id1029274043>

1. Give Permission (Allow) To all below settings:  
       
2. Once you open the app you will see this window,  
   from here go to **settings**
3. Go to **Account settings**:

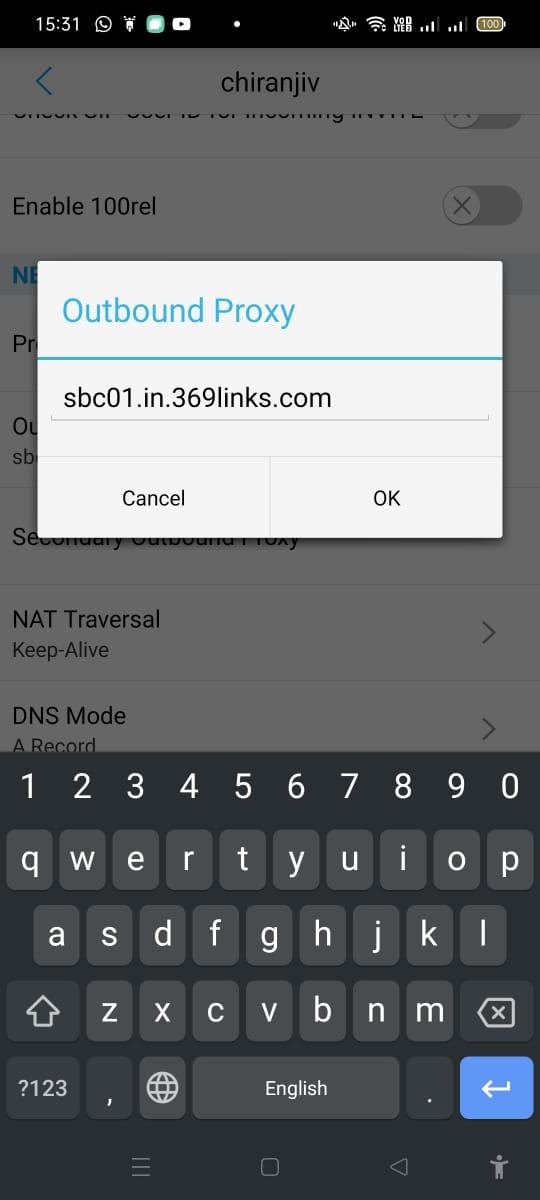


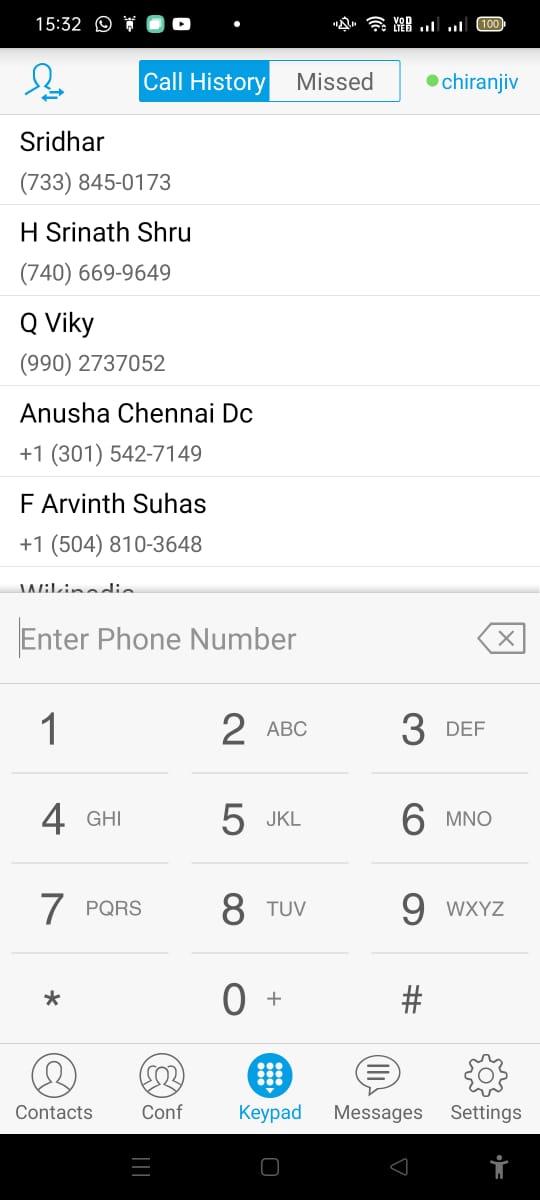
1. Go to Account settings:  
   Click on **“+”** button on top right corner



1. Go to **SIP Account**
2. Enter the following credentials to activate the account.  
   **Example:**  
   **Account Name** : Display Name  
   **SIP Server:** vervenest.369links.com  
   **SIP User ID:**600  
   **SIP Authentication ID:** 600 ( Same as SIP User ID)  
   **Password:** test123

Click on **right** symbol and save it

1. Now Again Go to   
   **settings** 🡪 **Account settings** 🡪 Click Display Account 🡪 scroll Down to **Network settings** 🡪 Tap On **Outbond Proxy** and give the below details.  
     
   **sbc01.in.369links.com**



You can See green dot before the display name which means your account is active now and you can start using it.

1. **User login name & passwords (for mobile app )**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sl No** | **Display Name/Account Name** | **SIP Server** | **SIP User ID** | **SIP Authentication ID** | **Password** |
| 1 | Srikanth Reddy | vervenest.369links.com | [600](mailto:600@vervenest.com) | [600](mailto:600@vervenest.com) | test123 |
| 2 | 601 | vervenest.369links.com | [601](mailto:601@vervenest.com) | [601](mailto:601@vervenest.com) | test123 |
| 3 | Chris | vervenest.369links.com | [602](mailto:602@vervenest.com) | [602](mailto:602@vervenest.com) | test123 |
| 4 | Vamsee.Ch | vervenest.369links.com | [606](mailto:606@vervenest.com) | [606](mailto:606@vervenest.com) | test123 |
| 5 | Nikesh | vervenest.369links.com | [607](mailto:607@vervenest.com) | [607](mailto:607@vervenest.com) | test123 |
| 6 | Subbu | vervenest.369links.com | [608](mailto:608@vervenest.com) | [608](mailto:608@vervenest.com) | test123 |

**4. Help & Support.**

For Any queries please send us mail to [Support@eastsideworld.com](mailto:Support@eastsideworld.com)  
Or call us on +918022895979/ +919019292131